



PROTECTING PRIVACY

Creating a safe environment
for your personal medical information

The health information you share with us is recorded in your medical record. Your medical record is a life-long history of your consultations, illnesses, health tests, prescriptions, and other treatments. This information is important for your care.

Your record is also the story of your relationship with health care staff, doctors, nurses and others, over the years. This relationship is based on mutual trust and confidence and we, the Wirral NHS organisations, will do everything we can to protect that trust.

We need to share your information with others involved in your treatment and care so that you can benefit from a wide range of expertise. Some of the information contained in your record may also be used for reasons other than your own health care - these reasons are vital to the running of the NHS. If you would like further information, you can pick up a leaflet where you see this poster, or contact:

Clatterbridge Centre for Oncology
NHS Foundation Trust
Clatterbridge Road,
Bebington
CH63 4JY

PALS OFFICE
0151 482 7927
 www.ccotrust.nhs.uk
 pals@ccotrust.nhs.uk

NHS Wirral
Old Market House,
Hamilton Street,
Birkenhead
CH41 5AL

PALS (3rd party provider)
0151 647 4251
 www.wirral.nhs.uk/haveyoursay
 haveyoursay@wirral.nhs.uk

Wirral Community NHS Trust
Old Market House,
Hamilton Street,
Birkenhead
CH41 5AL

Patient Experience Service
Free-phone 0800 694 5530
 www.wirralct.nhs.uk
 patient.experience@wirralct.nhs.uk

Wirral University Teaching Hospital
NHS Foundation Trust
Upton Road,
Wirral
CH49 5P

PALS OFFICE
Free-phone 0800 432 0251
 www.whnt.nhs.uk
 wih-tr.pals@nhs.net

For information held by your GP, please contact your practice direct.